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Important Notice Regarding Your E-20 Series Unico Inverters
For Immediate Release (August 2022)

After a long in-service run, due to manufacturing obsolescence of key components, various components on the E-20 DSP and inverter power sections are in short supply or no longer available. Unico can no longer assure consistent and reliable support in terms of parts and service of the E-20 based inverters.

Based on component availability, on a case-by-case basis, Unico will attempt to provide replacement parts and service for the E-20 products.

The model numbers of impacted inverters typically have a format of:
S-2000 2400 E20

The impacted DSP part numbers include 313365, 313769, 315774, 315792, 317,956, 318241, 319617.

In order to preserve the value of your production equipment with minimal investment, Unico recommends replacing the E-20 inverters with Unico's 2400 E-27 Series inverters. The E-27 series incorporates the upgraded processors of the same family.

Nearly all applications written for the E-20 have been ported to the E27 product family providing the ability to maintain your production processes with minimal downtime.

Many of the E-27 based product have nearly the same footprint as the E-20, minimizing panel work.

Be advised PLC modifications to accommodate changes in communication protocols, Modbus mapping, and other interfaces are required. Installation is typically performed by our Field Service Department.

For further details or to discuss the upgrade path that is best for your plant, please contact your regional Unico office or send an email to unicous@unicous.com

Sincerely,

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